



DOWL HKM has extensive experience in the formulation and successful execution of meaningful and effective public involvement programs to support public decision-making. We have a proven track record in using innovative methods and techniques to capture and sustain public interest during the completion of our client's major projects. Our philosophy and approach are based on the belief that active, informed involvement by the local community is a critical part in understanding the role that public investment plays in shaping our communities and providing real choices for the future.

Utilizing an approach developed by Hans Bleiker, DOWL HKM works to create a sense of ownership by all public participants through early and active engagement in the development of a given project. As part of a multi-faceted outreach program, DOWL HKM strives to engage the entire community as well as the various state and local departments and agencies to build consent as the project evolves.

DOWL HKM builds a sense of trust with the public by providing the following assurances:

- We communicate that there is a problem that needs to be addressed
- We affirm that our client is the right entity to address the stated problem.
- We assure the public that the process we are using to develop the project is reasonable and responsible
- We listen to the community and assure them that we are involved because we care about their issues and the future of the community

In the end, we use public involvement to help make better decisions that can be widely supported.

## PUBLIC INVOLVEMENT

### SERVICES PROVIDED:

- E-newsletters
- Project Web Pages
- Media Outreach
- Postcard Update Mailings
- Interactive Meetings
- Open Houses
- Public Hearings
- Civic Group Presentations
- Interest/focus Group Meetings
- Agency Coordination
- Meeting Transcripts and Summary
- Reports NEPA/MEPA Compliance



[www.dowlhkm.com](http://www.dowlhkm.com)

**MEETING THE COMMUNITY'S DESIGN CHALLENGES  
IN EXTRAORDINARY WAYS**